

Effective 3-17-2020

**New Policies to help reduce exposure and spread of
COVID-19**

- ❖ We will not be accepting new clients with dogs and cats until at least mid-April. New clients with sick exotic animals will still be seen during this time)
- ❖ To limit the number of humans in our waiting room at one time, we will ask that clients check in with us via phone once in the parking lot or send one (1) person into the waiting room to check in. We will ask that you wait in your car so that we may call you as soon as an exam room is ready for you and your pet.
- ❖ We will no longer be offering 'double booked' appointments (2 at the same time to accommodate sick animals).
- ❖ Please cancel your appointment if you are sick, test positive to the coronavirus, OR have been exposed to Covid-19. We will reschedule your appointment when you are free of illness and no longer contagious to others.

The staff members at the Lakeside Veterinary Center thank you for your understanding and your patience during this difficult time.